



6 Courses

**Introduction to Computers**

**Introduction to Secure  
Networking**

**Essential Aspects of  
Software, Hardware, and  
Data Backup**

**Cybersecurity and Privacy**

**The Microsoft 365 Ecosystem**

**Technical Diagnostics and  
Troubleshooting Techniques**



Nov 16, 2024

**yazeed abduallah aldakhil**

has successfully completed the online Professional Certificate

# Microsoft IT Support Specialist

Now that you have completed the Microsoft IT Support Specialist Professional Certificate, you stand out with a unique set of skills and knowledge in the dynamic field of information technology (IT). This certificate demonstrates your job readiness and can be shared with your professional network. Throughout this program, you've engaged with instructional videos, assessments, and practical exercises, gaining a deep understanding of key aspects, including:

- Proficiency in system analysis and maintenance.
- Skills in software configuration and recommendation using the Microsoft 365 ecosystem.
- Practice in establishing robust security protocols.
- Expertise in diagnostics and troubleshooting.

*Marni Baker-Stein*

Marni Baker-Stein,  
Chief Content Officer

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