



5 Courses

**Technical Support
Fundamentals**

**The Bits and Bytes of
Computer Networking**

**Operating Systems and You:
Becoming a Power User**

**System Administration and
IT Infrastructure Services**

**IT Security: Defense against
the digital dark arts**



May 9, 2024

ODEINY CRUZ ACOSTA

has successfully completed the online Professional Certificate

Google IT Support

Those who earn the Google IT Support Professional Certificate have completed five-courses, developed by Google, that include hands-on, practice-based assessments and are designed to prepare them for entry-level roles in IT support. They are competent in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security.

Amanda Brophy
Global Director of
Google Career
Certificates

This certificate attests to the learner's completion of an online program delivered via Coursera. It does not constitute formal enrollment at any university or entity and does not itself grant academic credit, grades, or a degree. Institutions or organizations may, at their discretion, recognize this learning toward their own programs or credentials.

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