



5 Courses

**Technical Support  
Fundamentals**

**The Bits and Bytes of  
Computer Networking**

**Operating Systems and You:  
Becoming a Power User**

**System Administration and  
IT Infrastructure Services**

**IT Security: Defense against  
the digital dark arts**



Jun 22, 2024

**Michael Okeno**

has successfully completed the online Professional Certificate

## Google IT Support

Those who earn the Google IT Support Professional Certificate have completed five-courses, developed by Google, that include hands-on, practice-based assessments and are designed to prepare them for entry-level roles in IT support. They are competent in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security.



Amanda Brophy  
Global Director of  
Google Career  
Certificates

This certificate attests to the learner's completion of an online program delivered via Coursera. It does not constitute formal enrollment at any university or entity and does not itself grant academic credit, grades, or a degree. Institutions or organizations may, at their discretion, recognize this learning toward their own programs or credentials.

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